



1-877-637-9673

Customer Service Hours

Monday-Friday 9:00am - 5:00pm CST

Email: service@medievalcollectables.com

Return Merchandise Form Order # \_\_\_\_\_

Please complete this form so we may expedite your return or exchange. Include this form with the merchandise you are returning and send it to: 401 N Richland Creek Drive, Princeton, IN 47670

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

Table with 5 columns: Item Number, Quantity, Product Description, Reason for Return/Comments, Return Code (see below). Contains 12 empty rows for data entry.

Return Codes:

[A] Too Small [B] Too Big [C] Damaged or Defective [D] Changed My Mind [E] Accidentally Ordered the Wrong Item [F] Wrong Product Sent to Me [F] No Longer Needed [G] Not Happy with Quality [H] Doesn't Match Website Description

- Radio button options: I would like to return these items for a refund. Eligible if items are returned within 15 days from delivery. I would like to receive Store Credit for the items I am returning.

Would you like a customer service specialist to contact you regarding your return? Yes No

Return Tips:

- ~ Make sure the merchandise you are returning is in it's original quality and is packaged/sealed with care. Items that appear to be dirty, used or have strong odors (perfume/smoke) will not be accepted back. Please make sure there is no animal hair on your items.
~ Send your package back insured in the event the shipping company loses or damages your package.
~ To see our full return policy, please visit https://www.medievalcollectibles.com/return-policy.
~ To process your return online and purchase a return label, please visit https://www.medievalcollectibles.com/returns.
~ All refunds will be processed back to the original way payment was received. Gift returns can only be given store credit.
~ Store credit will be issued to the email address associated with the original order.